

Frequently Asked Questions

How do I book the Curiosity Cruiser?

To request the Curiosity Cruiser for your event or venue:

- Visit <u>www.dmns.org/curiositycruiser</u>
- Email curiositycruiser@dmns.org
- Call 303.370.6453

How much does it cost?

Curiosity Cruiser fees are based on the type of event and organization. The Museum offers discounts to nonprofit and community organizations, and there is limited funding available to bring the Curiosity Cruiser to community-driven fairs and festivals that connect with people who might not otherwise have access to Museum experiences. Please submit a form so we can learn more about your event.

- For profit or private events: \$1200 for up to 5 hours open to guests
- Nonprofit, community organization organizations, governmental agencies: \$600 for up to 5 hours of activation
 - Discounts may be available to nonprofit 501c3 organizations on a case-by-case basis, if an event helps us reach audiences that may not have access to the Museum. Please submit a reservation request for the Curiosity Cruiser team to consider your needs.

How do I pay?

Balance due in full 30 days prior to event or upon confirmation, whichever comes last. Our Guest Services Team will contact you prior to this with an invoice and accepted payment methods.

What kinds of activities will the Curiosity Cruiser bring?

Once your booking is confirmed, one of our Community Engagement Specialists will work with you to tailor a unique "Museum on Wheels" exhibit to your event. Professional Museum educators will be present to help foster guests' curiosity and teach them about real pieces from the Museum's Education Collections.

Why can't I choose a timed experiment-based experience from the Curiosity Cruiser anymore?

Flavorology and Wonderosity fans, fear not! These programs are still available on a case-by-case basis. To allow as many guests as possible to experience the magic inside of the trailer, we are being more selective about when these programs go out. You are encouraged to talk to a Community Event Specialist about our brand-new free-flowing programming inside the trailer to see if it is a better fit instead.

How far in advance or close to my event may I request the Curiosity Cruiser?

Requests may be made a minimum of twenty-one days prior to the event date and up to one year in advance.



Reservations are taken on a first-come, first-reserve basis. For the easiest booking process, we suggest putting your request in at least 60 days in advance.

What days are the Curiosity Cruiser available to book?

The Curiosity Cruiser can be booked Friday to Sunday. Any requests for events outside this schedule will be considered on a case-by-case basis; please email curiositycruiser@dmns.org to inquire about availability. Not available December 25.

The Curiosity Cruiser prioritizes events April-October. Events in November-March will be considered, but due to the nature of the outdoor program we may suggest other program options during that time instead.

How far will the Curiosity Cruiser travel?

It can travel within a 90-minute driving radius of the Museum, including considerations for traffic and routes that can accommodate the height and weight of the vehicle. We reserve the right to decrease the maximum length of activation available based on the travel time required to get to a venue.

How long can the Curiosity Cruiser be at our event, and during what times?

The Curiosity Cruiser can be open to guests of your event for a minimum of 2 hours and a maximum of 5 hours. A minimum of one hour is needed on either side of the experience for setting up and tearing down. Experiences can occur at any time between 9 a.m. and 8 p.m.

How large is the Curiosity Cruiser?

The trailer is 25 feet long, 13 feet tall, and 8 feet wide when driving (14 feet wide when activated) and is towed by a Ford F-350. The trailer weighs 11,000 lbs and the truck weighs 8,520 lbs for a combined weight of 19,820 lbs. A spec sheet with images is available upon request.

In operation, the trailer footprint is approximately 35x30 feet. This footprint can be adjusted on a case-by-case basis. Our team of Community Event Specialists meet every event organizer on-site prior to all events to come up with the best placement plan possible.

How long does it take to set up and take down?

One hour at the beginning and one hour at the end. These two hours are not included in the time the Curiosity Cruiser is "activated" and open to guests.

What are the requirements for parking the trailer?

- A hard flat surface of concrete, asphalt, or compacted gravel, with room for the full-size truck that tows the trailer into and out of its location
- The event organizer is responsible for any permits required for blocking space and parking. The trailer cannot be set up on streets unless event organizers (not the Museum) have secured permits and will fully close the street



- The entrance to the Curiosity Cruiser is on the passenger side of the trailer. It is best if the trailer is parked with the door facing a "safe zone" or directly in front of a walking path so patrons can easily enter and exit the trailer.
- We suggest the area for parking is sectioned off with cones on the day of an event, so Cruiser staff can easily park and begin setting up.

Who will staff the Curiosity Cruiser?

A Community Event Specialist will oversee all logistical needs leading up to and during the event and will drive the trailer to the event. Programs will be fully set up and staffed by professional educators from the Museum.

What about inclement weather?

Because this program occurs outdoors, the Museum reserves the right to cancel, leave early, or modify the experience due to weather/safety issues such as snow, extreme high or low temperatures, high winds, or storm warnings. If the Museum cancels the Curiosity Cruiser's attendance due to weather, you will be refunded in full. More information on our weather parameters is available upon request.

Is there an age restriction?

There are many engaging activities for adults and families of all ages to learn and play side-by-side. Some experiments and demonstrations require adult permission. Anyone under the age of 18 must have a parent or guardian present with them to enter the trailer.

Is it available to be booked by schools?

The Curiosity Cruiser's target audience is adults and families in festival settings and is not an appropriate program for student groups and school settings. Please visit www.dmns.org/learn for the Museum's school programs, or email curiositycruiser@dmns.org with specific event questions.

Is it accessible?

Yes, both inside and outside of the Curiosity Cruiser is accessible. The trailer is equipped with a wheelchair lift. Staff are trained and happy to support any additional reasonable accommodation requests to create the best experience possible for all guests.

Is the experience offered in Spanish and English?

All activities in the space are bilingual in Spanish and English. Special presentations are bilingual dependent upon the availability of bilingual staff and cannot be guaranteed.

How many people can be accommodated?

The Curiosity Cruiser activities are designed to be free-flowing and nonlinear so guests can choose the type and length of their experience. Typically, guests engage for 5 to 20 minutes. The Cruiser can actively accommodate about 12 guests outside the trailer and up to 12 guests inside the trailer at a time.



My event falls outside of one or more of the requirements listed above. Will the Museum still come to my event? We may be able to make adjustments on a case-by-case basis or suggest another program instead. Please contact curiositycruiser@dmns.org with specific questions.